

Lincolnshire Bus Passenger Charter

Lincolnshire County Council, your Local Transport Authority, works to coordinate and improve all public transport within its borders.



Passengers can expect:

- your bus will normally arrive at your starting point within five minutes of the scheduled time
- your driver will keep you informed if your bus is seriously delayed
- you can expect at least 99% of journeys to be operated each week unless there are exceptional circumstances beyond the operator's control
- a clean bus
- a friendly and helpful driver
- CCTV in operation on an increasing number of buses for your security
- a range of value for money tickets and passes that are easy to understand and purchase
- a network of bus routes connecting our towns, and Lincoln, and running along all our major roads
- real-time next bus displays at major stops, and also on our smartphone app
- up-to-date timetable and fare information available online
- a space on every bus large enough to take one wheelchair or two buggies
- timetable changes to be restricted to six times per year

See the full Charter at LincsBus.info.